

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM**

BEHAVIORAL HEALTH TECHNICAL ASSISTANCE

Minutes– Wednesday, December 13, 2017

10:00 - 11:00 a.m.

Facilitator: Kim Riggs, DHCFP, Social Services Program Specialist

Webinar Address: [WEBEX Registration Link](#)

1. Purpose of BH Monthly Calls

- a. Questions and comments may be submitted to BehavioralHealth@dncfp.nv.gov
- b. Prior to the webinar or after for additional questions. The webinar meeting format offers providers an opportunity to ask questions via the Q & A or the “chat room” and receive answers in real time.
- c. Introductions – DHCFP, SURS, DXC Technology

2. DHCFP Updates

- a. Public Workshops Update: <http://dncfp.nv.gov/Public/AdminSupport/PublicNotices/>
- b. Mental Health Parity and Addiction Equity Act (MHPAEA) revisions were made to Medicaid Service Manual (MSM) Chapter 400 on November 17, 2017.
- c. Announcements/Updates:
 - a. Behavioral Health Community Networks (BHCN) Updates: Shelia Helfin-Conour Reminded providers to review Medicaid Services Manual (MSM) Chapter 400 the BHCN policy, Provider Standards, MSM 403.2 B.6.
 - b. Briza Virgen, DHCFP, Social Services Program Specialist Reviewed MSM Chapter 2500, 2502.1, Lead Case Manager for Case Management Services provided to Nevada Medicaid recipients. The lead case manager coordinates the recipient’s care and services with other case managers. The lead case manager also represents Severely Emotionally Disturbed (SED) children and adolescents or Seriously Mentally Ill (SMI) adults. Only the lead case manager may bill for the case management services rendered.
<http://dncfp.nv.gov/Resources/AdminSupport/Manuals/MSM/C2500/Chapter2500/>

3. HPES Updates

Joann Katt, LPN, Medical Management Center/Behavioral Health Team Lead

- a. Reviewed the following therapy codes for Provider Type (PT) 14:
 - H0004 Behavioral health counseling and therapy in home or community setting is per unit, 15 minutes, but all other therapy codes are per session
 - 90853 Group psychotherapy is per session and limited to 2 hours
 - 90832 (30min), 90834 (45min), 90837(60min) Psychotherapy with patient and/or family member
- b. Reviewed appeals process in the PT 14 Billing Guide and Billing Manual. Appeals are not allowed for technical denials.
<https://www.medicaid.nv.gov/providers/BillingInfo.aspx>
- c. Reviewed FA-29 Prior Authorization Data Correction Form and FA-29A Request for Termination of Service forms from the Nevada Medicaid website.
<https://www.medicaid.nv.gov/providers/forms/forms.aspx>

- FA-29 is for the current agency rendering the services to correct or modify non-clinical, administrative data on a previously submitted prior authorization request.
- FA-29A is to be used to terminate service with an existing provider to allow the new provider to submit an authorization request. The new provider completes this form in its entirety.

Stephanie Ferrell, Provider Services Field Representative, (775) 412-9401

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Reviewed the Nevada Medicaid contact list on the Nevada Medicaid website.

<https://www.medicaid.nv.gov/contactinfo.aspx>

4. DHCFP Surveillance Utilization Review Section (SURS)

Updates or reminders for Providers: Kurt Karst and Candy Wilkin, Surveillance and Utilization Review (SUR) Unit.

- a. MSM Chapter 400, 403.5 Utilization Review, Intensity of Needs Determination, specifies for each level which services can be provided. Prior Authorizations are required to exceed the limits; recoupment letters are being sent.
- b. Managed Care Organization rules differ from Fee-for-Service, i.e. prior authorization requirements, quantity limits. Follow the rules based on which insurance your recipient has.

5. Questions

Question received from the Chat box regarding FA-29A:

If you are requesting termination of services for another agency you do not receive a letter unless your services are modified/ denied. You will not receive a Technical Denial for overlapping dates if form FA-29A is utilized and completed accurately. You can check the web portal to verify the status of your PA review.

Question received from the Behavioral Health e-mail:

When will we have an update as it relates to the new implementation of the BST hours?

At this point in time, we do not have any updates to Basic Skills Training (BST).

Please email questions, comments or topics that providers would like addressed any time prior to the monthly webinar.

Email Address: BehavioralHealth@dhcfp.nv.gov